

*“So I am able to learn at a reasonable pace with no stress”*

## Introduction

I am an apprentice with Brunel Care specialising in Plumbing and Carpentry. I am helping maintain Brunel Care's buildings and homes, their contents and non-electrical services. I am involved in the delivery of a maintenance service that meets the needs of our customers and ensuring that all maintenance jobs are fixed first time and in one visit.



Image: **George Vile**, Maintenance Apprentice – Brunel Care

## How did you get started in your career?

Luckily for me, my father already works for Brunel Care, so I know first-hand what sort of company they are and the services they offer to help people. I know that I didn't have a great deal of experience in this field, but Brunel Care are very interested in employing the right people and training them the skills they need to thrive. This is something that interested me a great deal, therefore I applied for the apprentice position.

## Can you outline a typical work day?

To maintain buildings, their contents and non-electrical services, and surrounding environment. To enable the delivery of a maintenance service that meets the needs of our customers and ensures that any maintenance jobs are fixed first time in one visit.

## What do you enjoy most about your job?

One thing I enjoy most about our business is that I do not feel under great pressure, so I am able to learn at a reasonable pace with no stress. Everyone is great with helping me whenever I feel I need to ask for advice or being shown how to do whatever I need help with. I also feel that whenever I need to speak to someone about anything they are only a phone call away and can resolve my problem or query in good time.

## What skills are important for anyone wishing to start in your profession?

As this was an apprenticeship, there were not many skills that were requested, but I feel that great communication skills, willingness and an excitement to learn are of great value. If you want to help people to maintain, or to improve their quality of life, then you need the right mind-set for a job like this.

## **What main personal attributes do you think is important for your type of job?**

Passion and enthusiasm - to help people make the most of their lives.

## **Do you have any tips or suggestions on how young people and adults can enter your industry?**

Just contact us for a chat about the work experience and job opportunities we can offer! If we have no actual roles to fill at the time, consider volunteering for us for a while. Keep an eye on the 'Working with us' pages on our website and follow our social media pages.

## **What career progression opportunities are available in your business?**

Many and varied! Employees are encouraged to apply for vacancies that arise within Brunel Care, making the most of individuals' skills, aptitudes, development and ambitions.

## **Why is it important for the construction sector to attract and train young people and new entrants?**

The care sector is a growth industry, and providers and companies operating within the sector face stiff competition attracting new talent – young or old. The industry is known to struggle slightly to attract younger applicants.

## **What trends do you predict for your industry within the next 10 years? E.g. is it a growing market requiring more young entrants.**

There are currently three million people in the UK aged over 80 years old and this population is projected to almost double by 2030. This means that the care and housing industry will continue to develop as a growth industry to support our ageing population and their care and housing needs.

## **General words of wisdom**

An apprenticeship is an excellent way to gain experience, qualifications and a great start to your career!

## **Further contact/information**

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