

“An apprenticeship is an excellent way to gain experience, qualifications and a great start to your career!”

Introduction

I work in Brunel Care’s Property Team. I help enable the delivery of a maintenance service that meets the needs of our housing customers. I am responsible for ensuring that any maintenance jobs are fixed first time and in one visit. We provide our Brunel Care housing tenants with a good place to live, to maintain their quality of life.



Image: **Adrianna Duffy**, Property Maintenance Coordinator – Brunel Care

How did you get started in your career?

I applied to join Brunel Care as a Housing Apprentice Assistant three and a half years ago.

Can you outline a typical work day?

I receive calls detailing work from our tenants and site staff and allocating the work to the appropriate member of our maintenance team.

What do you enjoy most about your job?

Meeting people and finding interesting jobs to discuss.

What skills are important for anyone wishing to start in your profession?

Communication skills are key, good organising and planning skills and a good problem solving ability. The enthusiasm to develop, obtaining the relevant qualifications for the role.

What main personal attributes would your company look for when recruiting?

Passion and enthusiasm - to help people make the most of their lives.

Do you have any tips or suggestions on how young people and adults can enter your industry?

Just contact us for a chat about the work experience and job opportunities we can offer! If we have no actual roles to fill at the time, consider volunteering for us for a while. Keep an eye on the ‘Working with us’ pages on our website and follow our social media pages.

Why is it important for the construction sector to attract and train young people and new entrants?

The care sector is a growth industry, and providers and companies operating within the sector face stiff competition attracting new talent – young or old. The industry is known to struggle slightly to attract younger applicants.

What career progression opportunities are available in your business?

Many and varied! A vacancy arose for a Property Maintenance Coordinator soon after I completed my apprenticeship and Level 2 Housing & Support diploma. I was successful in my application for the role. I feel I could apply for most vacancies that arise within Brunel Care should my skills and ambitions suit the role.

What trends do you predict for your industry within the next 10 years? E.g. is it a growing market requiring more young entrants.

There are currently three million people in the UK aged over 80 years old and this population is projected to almost double by 2030. This means that the care and housing industry will continue to develop as a growth industry to support our ageing population and their care and housing needs.

General words of wisdom

An apprenticeship is an excellent way to gain experience, qualifications and a great start to your career!

Further contact/information

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